

# Clearing Cache & Cookies

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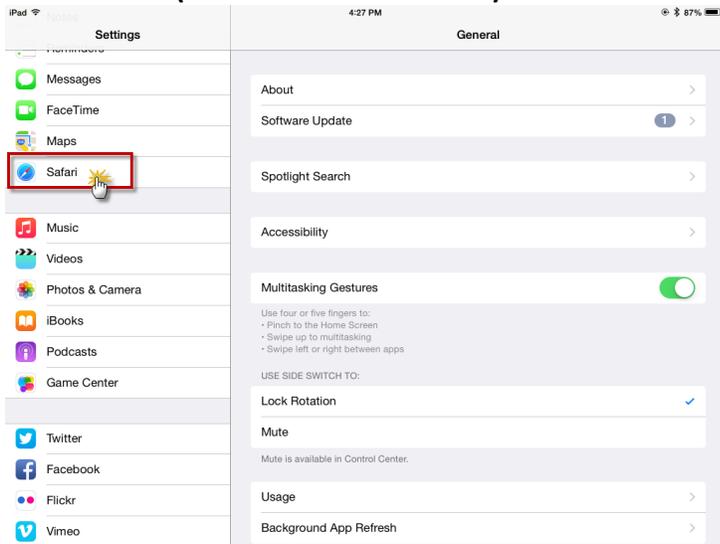
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# Safari - iPad

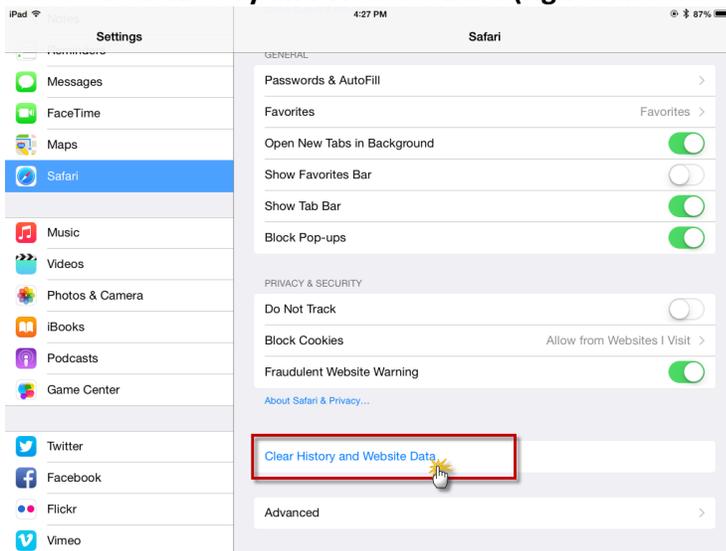
## Open your Settings App



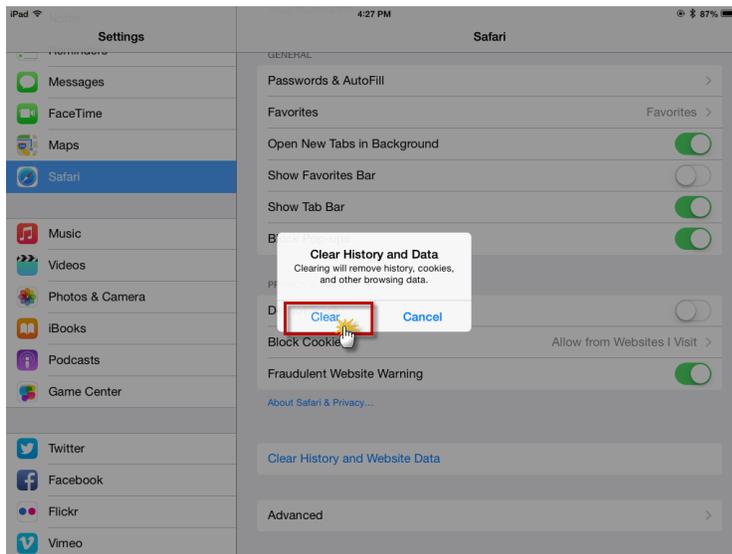
## Select Safari (left hand side of screen)



## Select Clear History and Website Data (right hand side of screen)



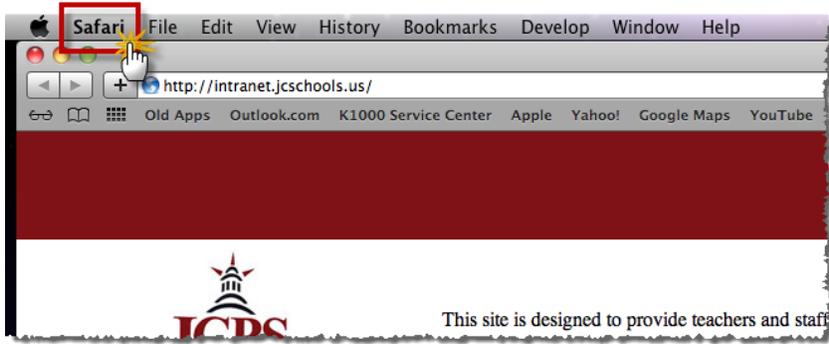
## Select Clear



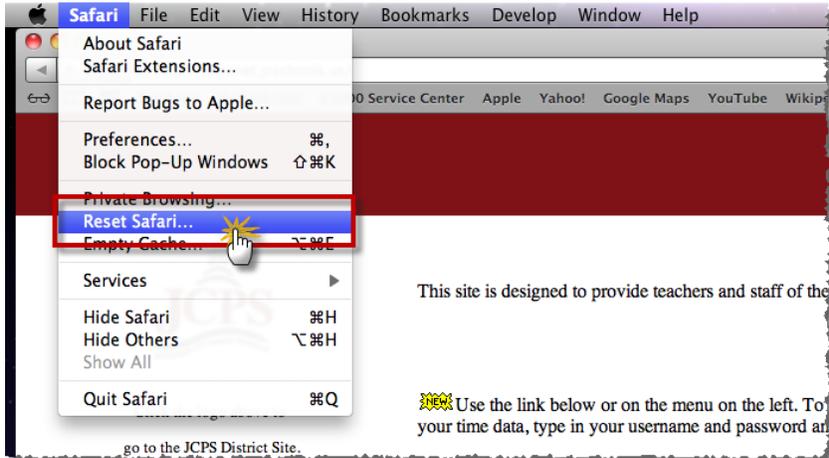
**Close all browser windows and the Safari App then re-open.**

# Safari - MAC

## Select the Safari menu



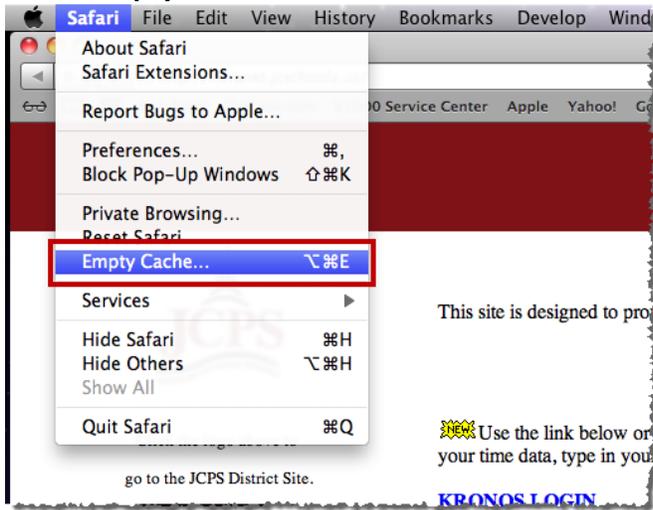
## Select Reset Safari



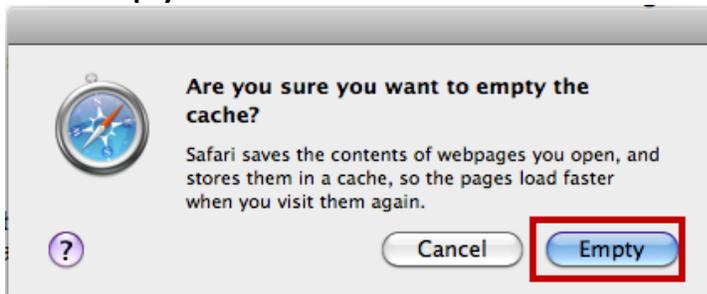
## Select at Reset



## Select Empty Cache



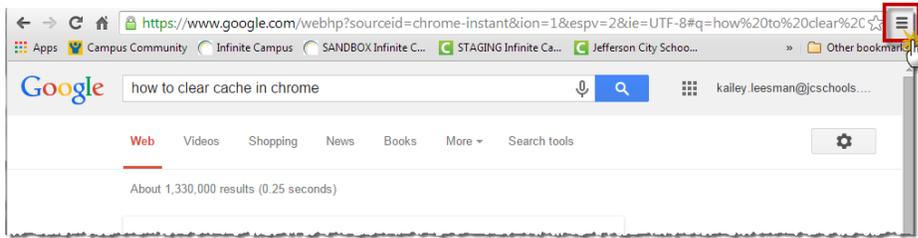
## Select Empty



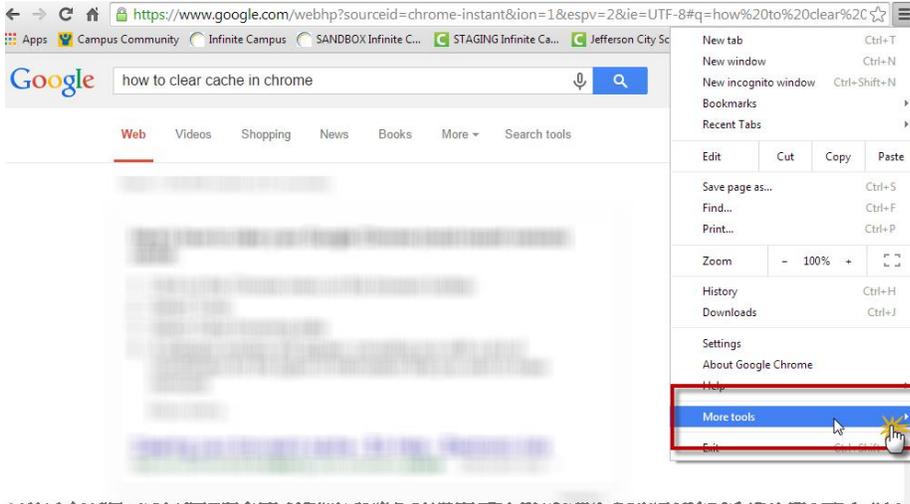
Close all browser windows then re-open.

# Chrome - PC & MAC

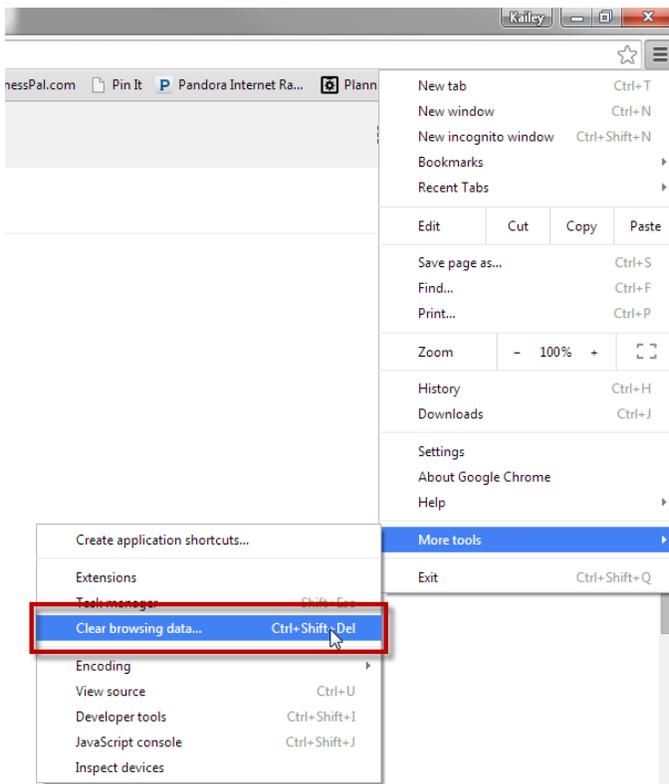
## Select the Chrome menu on the browser toolbar



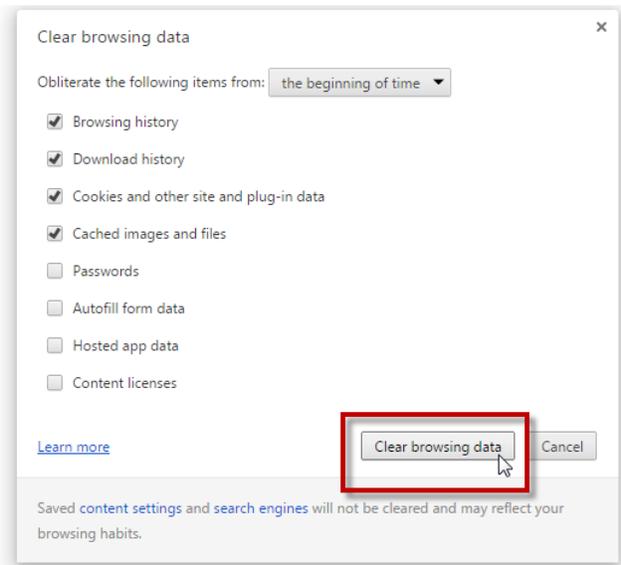
## Select Tools or More Tools



## Select Clear Browsing Data



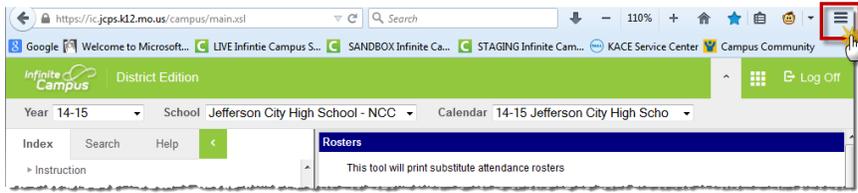
## Select Clear browsing data



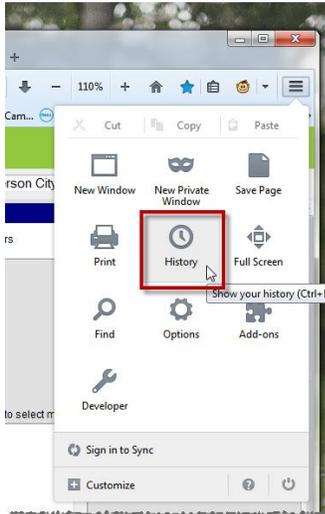
**Close all browser windows then re-open.**

# Firefox - PC & MAC

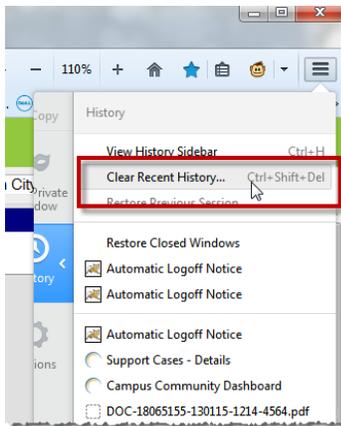
## Select the Firefox menu on the browser toolbar



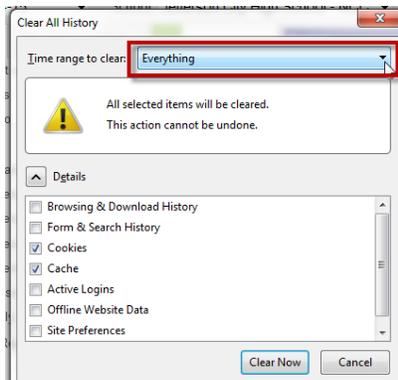
## Select History



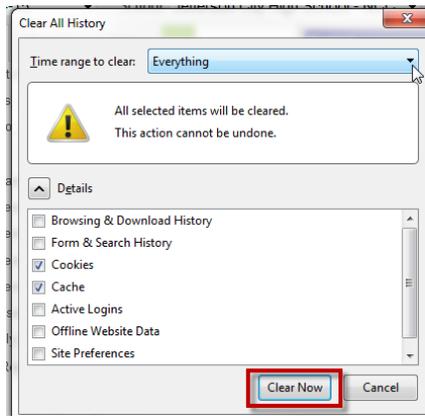
## Select Clear Recent History



## Select from the Time Range to Clear drop down Everything



## Select Clear Now



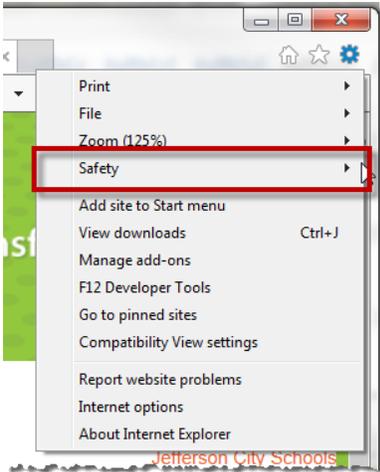
**Close all browser windows then re-open.**

# Internet Explorer (Version 8 and Higher) – PC Only

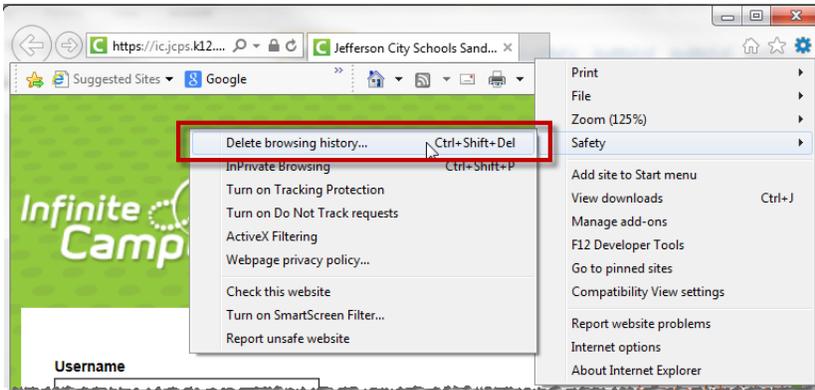
## Select the Tools menu



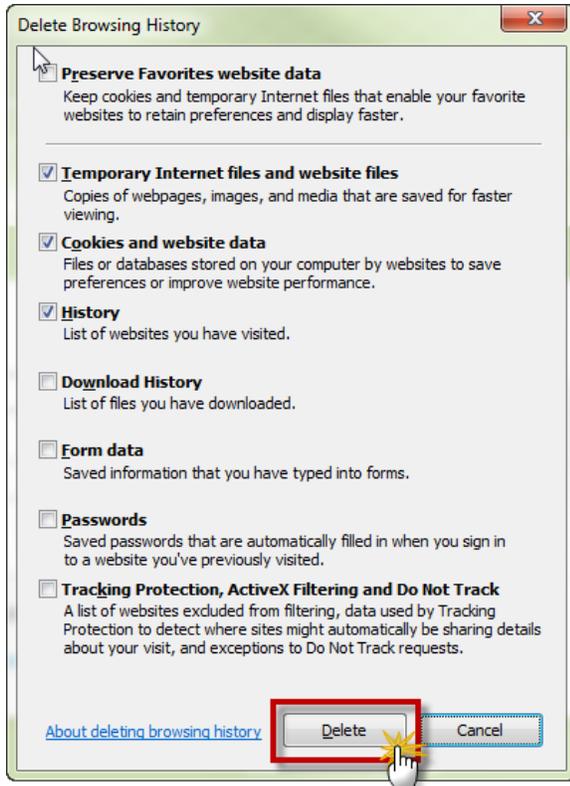
## Select Safety



## Select Delete Browsing History



Make sure Preserve Favorites website data is unselected and the next three options are selected. Select Delete.



Close all browser windows then re-open.